

What Google knows about you and your devices (and how to get it)

Vladimir Katalov ElcomSoft Ltd. www.elcomsoft.com



Research motivations

- Curiosity
- Privacy
- The right to know
- Government surveillance
- Forensics
- Backup and recovery



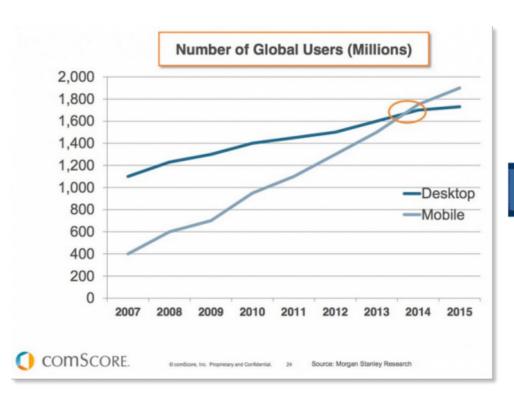
What this presentation is NOT about

- Hacking
- Accessing someone else' account
- Compromising Google
- Criminal activities
- Profit



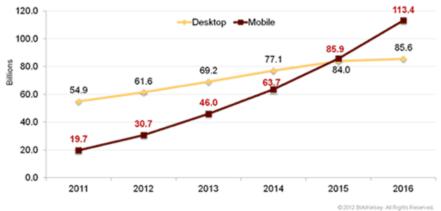
Most information used for this research is public

Desktop vs Mobile forensics



U.S. Local Search Market: Mobile vs. Desktop

In 2015 mobile local search volume will surpass desktop local search for the first time. By 2016 we expect mobile to exceed desktop by 27.8 billion queries.



Smartphone sales

Worldwide Smartphone Sales to End Users by Vendor in 2Q15 (Thousands of Units)

Company	2Q15 Units	2Q15 Market Share (%)	2Q14 Units	2Q14 Market Share (%)
Samsung	72,072.5	21.9	76,129.2	26.2
Apple	48,085.5	14.6	35,345.3	12.2
Huawei	25,825.8	7.8	17,657.7	6.1
Lenovo*	16,405.9	5.0	19,081.2	6.6
Xiaomi	16,064.9	4.9	12,540.8	4.3
Others	151,221.7	45.9	129,630.2	44.6
Total	329,676.4	100.0	290,384.4	100.0



2014

Worldwide Smartphone Sales to End Users by Operating System in 2Q15 (Thousands of Units)

2015 Market

2015

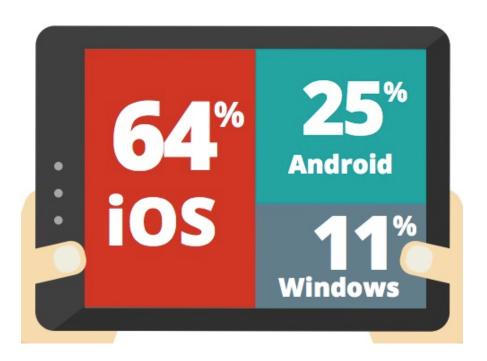
operating 575tem	2425	Character (at)	242.	Character (or)
	Units	Share (%)	Units	Share (%)
Android	271,010	82.2	243,484	83.8
iOS	48,086	14.6	35,345	12.2
Windows	8,198	2.5	8,095	2.8
BlackBerry	1,153	0.3	2,044	0.7
Others	1,229.0	0.4	1,416.8	0.5
Total	329,676.4	100.0	290,384.4	100.0

Source: Gartner, August 2015

2014 Market

Operating System

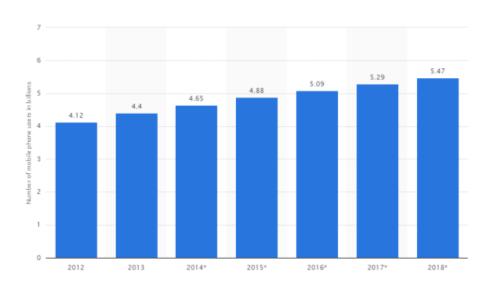
Enterprise tablet market





Source: Q2'2015 Mobility Index Report

Mobile vs Cloud forensics



Apple iCloud

- Introduced in Oct 2011 with iOS 5.
- Optional upgrade to iCloud Drive since iOS 8
- 5 GB free storage, up to 1 TB paid storage
- Extremely convenient: over 500 million users

Google mail

- 900 million users (May'2015)
- Monthly unique users: 90 million (2014)
- Percentage of Americans using Gmail: 24% (2013)
- Gmail app downloads from Google Play: 1 billion (2014)
- Percentage of Gmail users working on mobile device: 75% (2015)

Google Chrome

- Google Chrome users: 1 billion (2015)
- Percentage of web browser usage: 35% (2013)

Android

- Number of Android devices: 1 billion (2013)
- Android share: over 80%
- Average daily Android activations: 1.5 million
- About 25,000 unique devices

What Apple Knows About You?

https://www.apple.com/privacy/government-information-requests/

- Device registration
- Customer service records
- iTunes
- Apple retail store transactions
- Apple online store purchases
- Find My iPhone
- Other device information
 - MAC address
 - UDID



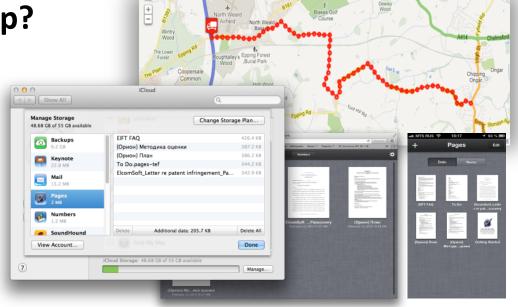
- iCloud
 - Subscriber information
 - Mail logs
 - Email contents
 - Photo streams
 - Documents
 - Contacts
 - Calendars
 - Bookmarks
 - App-specific data
 - All files stored on iCloud Drive
 - Device backups

What Google knows about you

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What's Inside an iCloud Backup?

- Contacts and Contact Favorites
- Messages (including iMessages)
- Call history
- Application data
- Device settings
- Camera roll (photos and videos)
- Purchases (music, movies, TV, apps, books)
- Mail accounts
- Network settings (saved Wi-Fi hotspots, VPN settings etc)
- Paired Bluetooth devices
- Offline web application cache/database
- Safari bookmarks, cookies, history, offline data
- Geolocation history and places
- Passwords (encrypted with device key)
- ... and much more



+ iCloud Drive

- More application data
- Passbook data
- User's dictionaries
- Documents
- 1Password database
- WhatsApp own backup

Over-the-Air Acquisition: iCloud and iCloud Drive

We have:

- Apple ID and password, or
- PC or Mac synced with iCloud (binary authentication token)

Acquisition steps:

- Use Apple ID and password to download the backup
- Extract binary authentication tokens, use to download backup or data

Notes:

- Two-factor authentication may be an issue
 - Using binary authentication token bypasses 2FA
- Keychain is encrypted with hardware key
 - Can be decrypted if securityd key is extracted from the device
- Full data set acquisition speed is slow
 - Can quickly download & analyze selected information, full data set later
- Account owner may receive a notification email in 10 minutes after download is started (iCloud backup only)



Most Known iCloud Hacks

 Dmitry Medvedev (Russian Prime Minister) Twitter account hacked (August 2014)

http://www.theguardian.com/world/2014/aug/14/dmitry-medvedev-russian-pm-twitter-account-hacked

Celebrity photo hack (August 2015)

http://en.wikipedia.org/wiki/2014_celebrity_photo_hack

 Leaked Emails Reveal What Vladimir Putin Tells World Leaders at Private Meals (May 2015)

http://globalvoicesonline.org/2015/05/08/russia-leaked-emails-reveal-what-vladimir-putin-tells-world-leaders-at-private-meals/

Sorry guys, see our disclaimer ©







Solution: Two-Step Verification?

- If enabled, 2FA is enforced for iCloud backups
 - but not files sideloaded to iCloud Drive
 - ...and not for iCloud-compatible app data
- Overcoming 2FA is easy
 - if the second authentication factor is available



if binary authentication token is extracted from user's PC/
 Mac



iCloud Authentication Tokens

- Authentication tokens are used for convenience
- Saved on a Mac or PC used to access iCloud
- Allow users to avoid entering for Apple ID and password every time
- Technically, an authentication token is stored in a file on the user's computer (see figure)
- Locating the file and extracting the token allows bypassing login/password authentication and 2FA

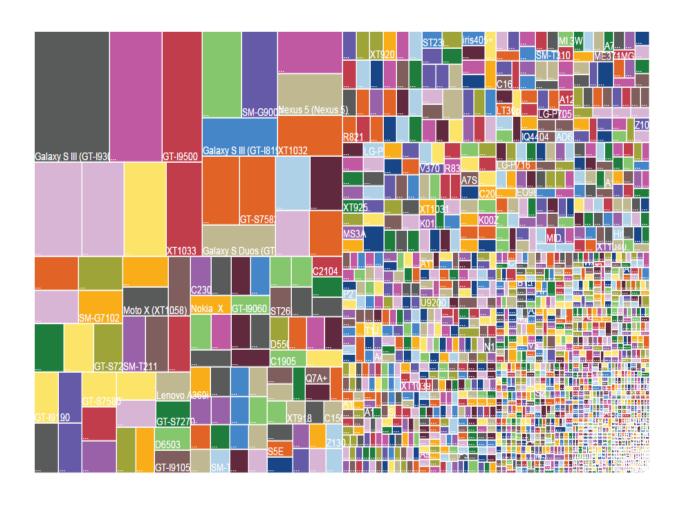


What Authentication Tokens Are Not

- Authentication tokens do not contain a password to the user's Apple account
- They don't contain a hash of the password either
- They cannot be used to brute-force the original plain-text password

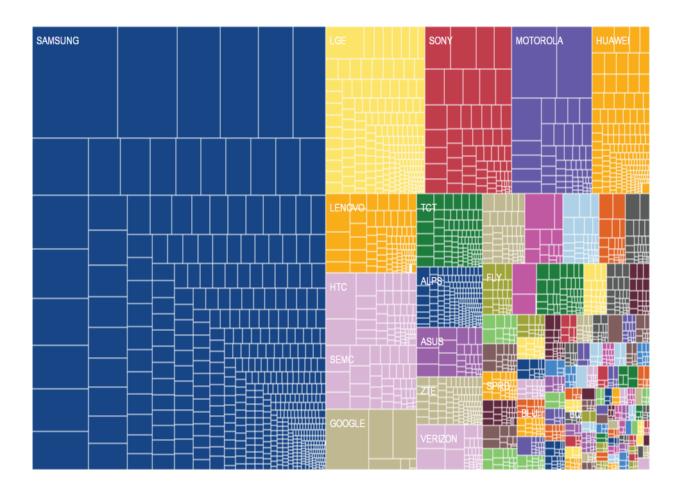


Android device fragmentation



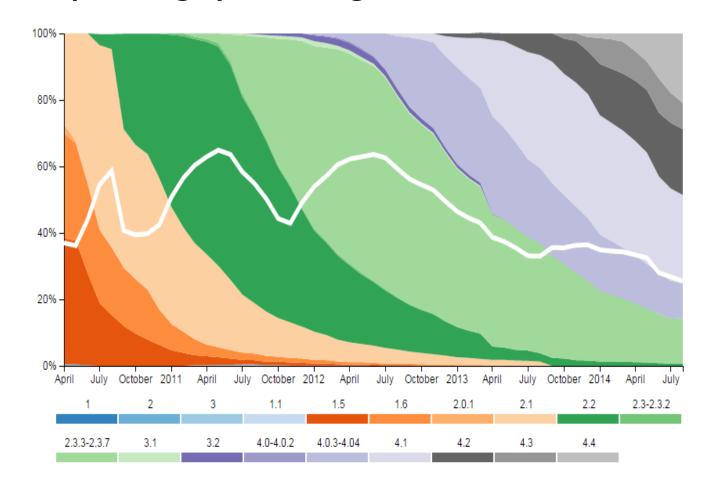


Android brand fragmentation





Android operating system fragmentation



Android to the Rescue? Not So Sure

- user's data
- all connected devices
- devices/browsers that requested access
- applications that requested access
- Google Ads settings (age, interests etc.)
- contacts
- calendars
- notes
- mails
- albums (photos/puctures/videos)
- Hangouts conversations
- Chrome
 - History
 - synced passwords and autofill data
 - bookmarks
 - search history
 - YouTube [search] history
- a lot of statistical information



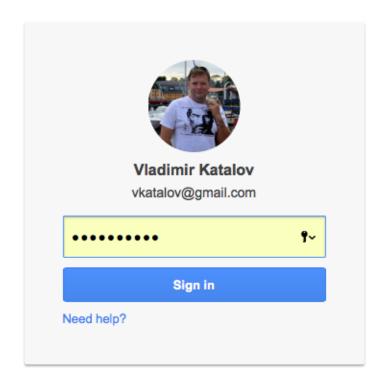
Top 10 Smartphone Apps

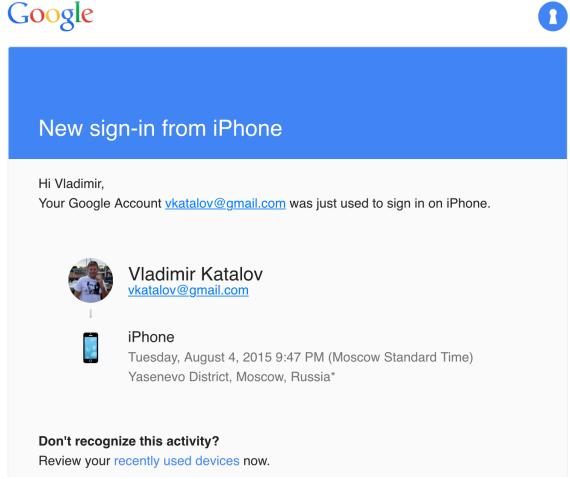
(source: comScore report, June 2015)

- Facebook
- YouTube
- Facebook Messenger
- Google Search
- Google Play

- Google Maps
- Pandora Radio
- Gmail
- Instagram
- Yahoo Stocks

Google Sign-On

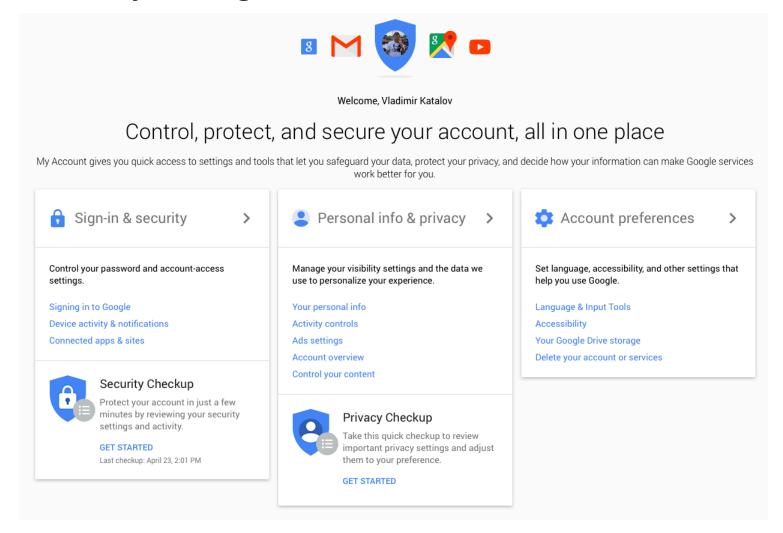




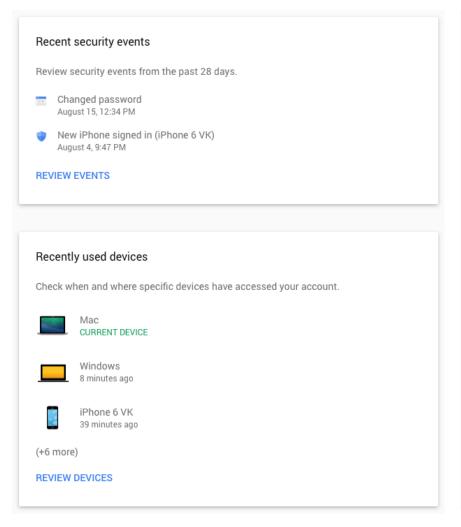
www.elcomsoft.com

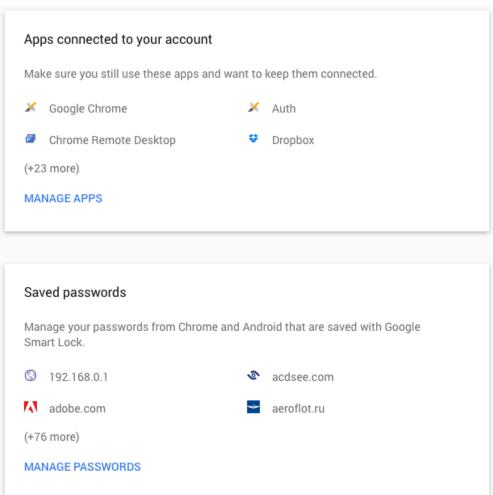


Google Security Settings



Recent security events and used devices, apps connected, saved passwords



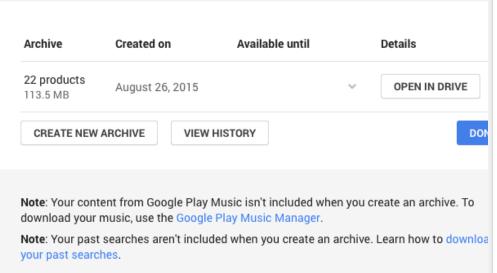


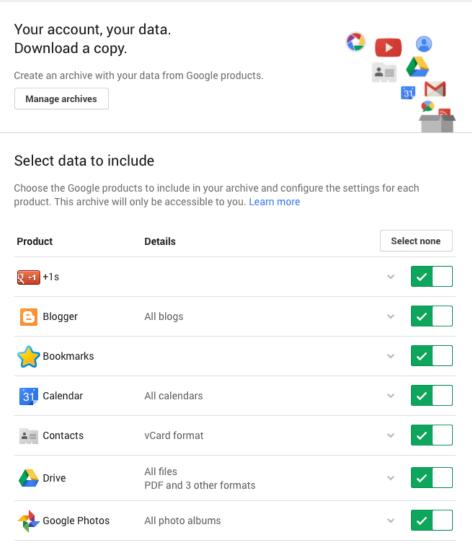
What Google knows about you

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Google Takeout

- Leaves traces
- No all the data is exported
- Limited flexibility
- Not convenient format



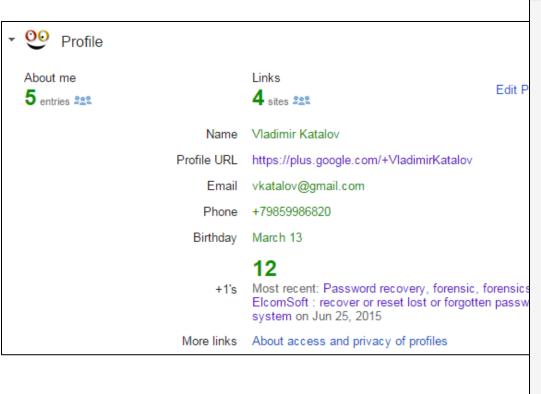


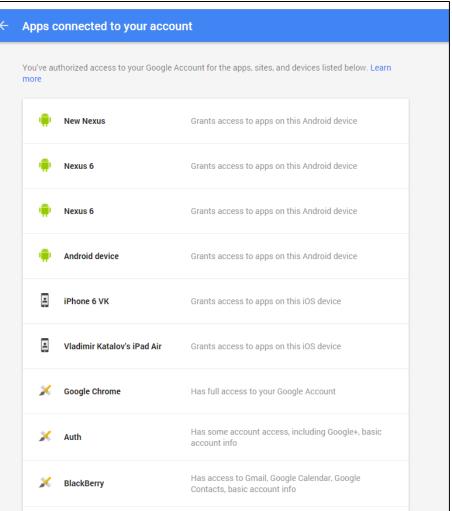
Google Dashboard – account activity



Manage Account Name Primary email Change Password Vladimir Katalov vkatalov@gmail.com Connected applications and sites Overview Nickname v.katalov Connected applications and sites Account activity last 28 days Account sign-ins Locations: Russia (2com co ltd., llc nauka svyaz, maximatelecom jsc, mts ojsc, ojsc comcor, ojsc megafon, star networks) Thailand (bb-broadband co., ltd., jastel network, superbroadbandnetwork, triplet internet, true internet co. ltd.) Platforms: iPhone Android See the full list Connected applications and sites Authorized: Auth Jul 16, 2015 Google Chrome Jul 21, 2015 Sunrise Calendar Aug 5, 2015 WOT Sign in/up application Jul 31, 2015 feedly Aug 3, 2015 iOS Account Manager Aug 4, 2015

Google Dashboard – profile, connected devices & apps





Google Dashboard - mail



Conversations

14,141

Most recent

Снижаем цены! СКИДКА 7% на букет...

Manage Chat History

Settings

Privacy and security

Inbox 9,1

9,700 conversations

Most recent: Снижаем цены! СКИДКА 7% на букеты из роз! Только в эти выходные!

at 3:47 PM

Sent Mail

3,218 conversations

Most recent: iPhone on Aug 4, 2015

Saved drafts

1 conversation

Most recent: Mark Timm Photography on Jun 27, 2015

Chat history

19 conversations

Trash

4 conversations

Most recent: Самый кассовый фильм августа уже на экранах города! at 1:02 PM



Google Chrome Sync

Chrome Sync

Chrome Sync can save your bookmarks, history, passwords, and other settings securely to your Google Account and allow you to access them from Chrome on any device.

The counts below represent all stored items, including those not visible in Chrome.

Extensions		Settings	
7		131	
Omnibox History		Themes	
185		1	
Passwords	a	Open Tabs	
141		119	
	Omnibox History 185 Passwords	Omnibox History 185 Passwords	7 131 Omnibox History Themes 185 1 Passwords • Open Tabs

Google Chrome: search & browsing history

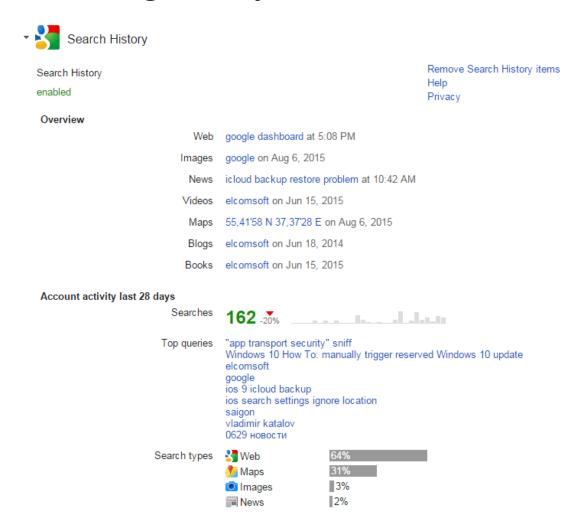
https://history.google.com/history/

- Total searches
- Searches by day
- Top search clicks
- Map search history
- Voice search history
- Info on devices
- Location history

What is saved:

- Searches in all Google services
- Browser or mobile application
- Actions for search results (opened or not)
- Actions on Ads (clicks/purchases)
- IP address
- Browser information

Google Takeout does NOT work with history



What Google knows about you

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Android device backups



Devices

3

- Google Calendar settings
- Wi-Fi networks & password
- Home screen wallpapers
- Gmail settings
- Apps installed through Google Play
- Display settings
- Language & Input settings
- Date & Time
- 3rd party app settings & data

motorola Nexus 6 MTS

IMEI: 355470061393944 Model Name: Nexus 6 Manufacturer: motorola

Carrier: MTS

Last activity seen on: Aug 6, 2015 Registered date: Jun 12, 2015

Applications with backup on servers

Android Wallpaper

Backup date: Aug 2, 2015 3:03 PM

Backup size: 1.31 MB

Android System Settings

Backup date: Aug 3, 2015 8:52 PM

Backup size: 2.51 KB

Android Market

Backup date: Jul 31, 2015 10:40 AM

Backup size: 17 B

Google

Backup date: Aug 5, 2015 6:16 AM

Backup size: 740.37 KB

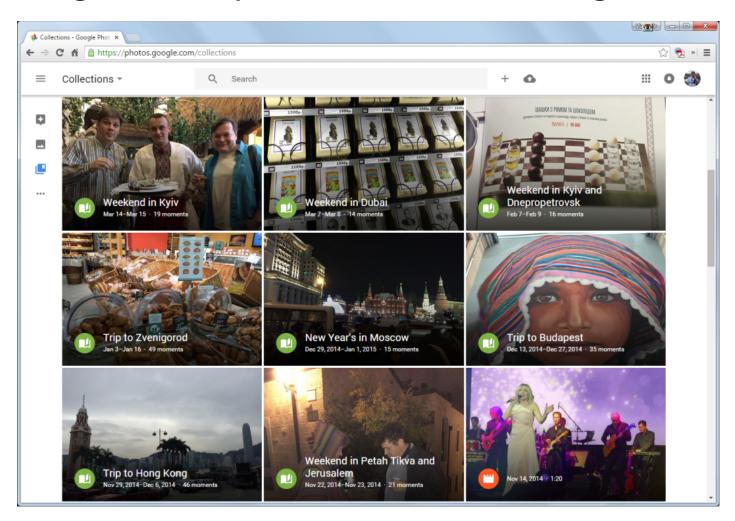
New Nexus | 1

IMEI: 353490069672588 Model Name: Nexus 5 Manufacturer: LGE

Carrier: No carrier

Last activity seen on: Jul 5, 2015 Registered date: Jan 27, 2015

Google Photos (aka PicasaWeb, aka Google+ Photos)



- Albums/events
- Commants
- Geo tags
- Subscriptions
- View counters
- People

Android device backups - downloading

IBackupTransport (com.android.internal.backup in GoogleBackupTransport.apk)

No source code provided; works with https://android.googleapis.com/backup

Authentication: https://android.clients.google.com/auth

- Get refresh token (input: email, password)
- Get authentication token (input: refresh token)

Get info on backups available: https://android.googleapis.com/backup

- Input: android_id, authentication token)
- Output (array)
 - Android id
 - Backup creation date/time
 - Date/time of device registration on account
 - Device name or model
 - SDK version
 - Last activity date/time

Download backup: https://android.clients.google.com/backup

- Input: android id, package to restore (download), Auth
- Output (array of strings):
 - pm (general info on applications)
 - android (wallpaper: xml + picture)
 - com.android.nfc
 - com.android.providers.settings (including Wi-Fi passwords!)
 - · com.android.vending
 - com.google.android.talk
 - com.google.android.googlequicksearchbox
 - · com.google.android.calendar
 - com.google.android.inputmethod.latin
 - com.google.android.gm

Android M

- Get system backup (@pm@): https://android.clients.google.com/googlefood/backup
- Get backups on particular apps: returns package name, download URL (on Google Drive)
- Authenticate on Google Drive: https://android.clients.google.com/auth

New auto-backups for application data; stored on Google Drive as .tar archives

Google Hangouts

https://accounts.google.com/ServiceLogin?hl=en-US&Email={email}

Set-Cookie: GAPS=1:iv-YjJtilF-coJ0RpCZhlmMBj97IRA:RKppYacKUG4PUMNX

Set-Cookie: GALX=mItW3iafLoo;Path=/;Secure

https://accounts.google.com/ServiceLoginAuth HTTP/1.1

Cookie: GoogleAccountsLocale session=en; GAPS=[...]; GALX=[...]&Email={email}&Passwd={password}

Set-Cookie: NID=[...] SetCookie: SID=[...] Set-Cookie: LSID=[...]

Set-Cookie: HSID=[...] Set-Cookie: SSID=[...] Set-Cookie: APISID=[...] Set-Cookie: SAPISID=[...]

GET https://talkgadget.google.com/u/0/talkgadget/_/chat?{parameters}

Cookie: NID=[...]; HSID=[...]; SSID=[...]; SID=[...]; APISID=[...]; SAPISID=[...]

Set-Cookie: S=talkgadget=VIFAZCxwB-G_h53WWt_g6Q

To get conversation (dialog):



Cookie: NID=[...];

HSID=[...]; SSID=[...]; SID=[...];

APISID=[...]; [...]

Authorization:SAPISIDHASH {hash}

(SAPISIDHASH: SHA-1(timestamp+SAPISID+URL)

- Dialog data (id, inviteTime, activatedTime)
- Participants' data (id, name, avatarUrl)
- Events (Message, AddUser, RemoveUser, SentPhoto, VideoCall, Location)
- Date/time
- Info on video call: date/time (start+end)
- Text
- Locations (address, mapUrl, latitude, longtitude)
- Picture (photoUrl, width, height, album_name)

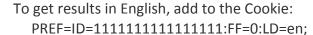


Obtaining Google Chrome history

POST https://history.google.com/history/?jspb=1&max=1435697999999999 HTTP/1.1

max=1435697999999999 (in milliseconds since 01.01.1970)

Headers: Accept: */* Accept-Language: ru,en-US;q=0.8,en;q=0.6 Connection: keep-alive Host: history.google.com Cookie: cookie (obtained after auth-n, includes auth. toker



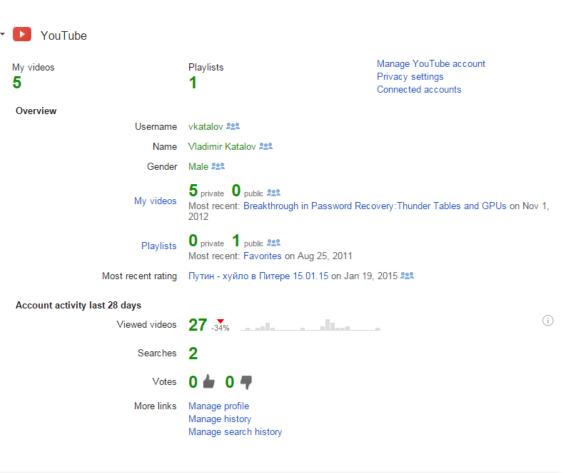
YouTube watch history

YouTube search history

https://history.google.com/history/youtube/watch?jspb=1&

Or Use YouTube API https://developers.google.com/youtube/v3/docs/

https://history.google.com/history/youtube/search?jspb=18



What Google knows about you

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Google Drive

Authenticate:

https://www.googleapis.com/auth/drive

Get file list:

GET https://www.googleapis.com/drive/v2/files?key={YOUR API KEY}

(pretend to be Chromium)

Returns:

Download URL

ID

Parent ID

If "Shared with me"

• Owner

Access rights

• File name

File size

Description

Properties

Detailed 'list' request:

GET https://www.googleapis.com/drive/v2/files?

maxResults={MAX RESULT}&pageToken={PAGE TOKEN}&fields={FIELDS}&key={YOUR API KEY}

{PAGE_TOKEN} – page token

{MAX RESULT} number of files in response

{FIELDS} fields to return

To get info on particular file, set its ID in the request, provide parameters:

https://developers.google.com/drive/v2/reference/files/get

Get file meta data:

GET https://www.googleapis.com/drive/v2/files/fileID?key={YOUR API KEY}

Download file:

GET https://www.googleapis.com/drive/v2/files/fileID?alt=media

Search by file owner:

https://www.googleapis.com/drive/v2/files?q=not+'{your email address}'+in+owners https://www.googleapis.com/drive/v2/files?q='{your email address}'+in+owners

Google Photos

Picasa Web Albums Data API (use Oauth2 to get token)
https://developers.google.com/picasa-web/docs/2.0/developers_guide_protocol

Get albums list:

GET https://picasaweb.google.com/data/feed/api/user/{userId} (userId = default to get own photos; Authorization: token)

Get own album(s):

GET https://picasaweb.google.com/data/feed/api/user/{USER_ID}/albumid/{ALBUM_ID}?kind=photo&[..] (returns full properties of every album)

Get circles:

POST https://clients6.google.com/rpc/plusi?key=[..] (returns circles, friends: email, contactId, **obfuscatedGaiald**, displayName)

 ${\tt GET\ https://picasaweb.google.com/data/feed/api/user/\{USER_ID\}/albumid/\{ALBUM_ID\}? kind=comment \& [...]}$

Returns:

- gphoto:id (own id)
- gphoto:photoid
- authorId
- published
- updated
- title
- content

Google Chrome: passwords

```
message PasswordSpecificsData {
 optional int32 scheme = 1;
 optional string signon realm = 2;
                                                  Obtaining master encryption keys
 optional string origin = 3;
 optional string action = 4;
                                                  Chrome sync
 optional string username element = 5;
                                                  https://clients4.google.com/chrome-sync/command/?client=Chromium&client_id=[...]
 optional string username value = 6;
                                                  (body:protobuf with GetUpdatesMessage(need encryption key=true)
 optional string password element = 7;
                                                  response: GetUpdatesResponse with entries & encryption key
 optional string password value = 8;
 optional bool ssl valid = 9;
                                                  Get master encryption keys
 optional bool preferred = 10:
                                                  Key=pbkdf2 sha1(base64(encryption key)+"saltsalt",1003)
 optional int64 date created = 11;
 optional bool blacklisted = 12;
                                                  MacKey=pbkdf2 sha1(base64(encryption key)+"saltsalt",1004)
 optional int32 type = 13;
 optional int32 times used = 14;
                                                  The keys can be additionally encrypted using the passphrase (on the client side)
message PasswordSpecifics {
optional EncryptedData encrypted = 1;
 optional PasswordSpecificsData client only encrypted data = 2;
```

Google Dashboard: stats we can get

Account

- email
- number of Google API clients (sites and apps)
- account time: personal, work, both
- Activities in last 28 days
 - browsers and OSs that had access
 - locations
 - new apps and sites

Android

- manufacturer, model
- first authorization date/time
- · last activity date/time
- apps that backups their data (name, date, size)

YouTube

- number of videos and playlists loaded
- user name
- sex
- last video rating (+video name and date)
- activities for last 28 days
 - number of views, by day
 - total views
 - searches
 - · likes and dislikes

Profile info

- · Google+ name
- profile URL
- number of phone numbers
- number of "+1"

Search history (query+date)

- last Web search
- · last image search
- last news search
- last video search
- last maps search
- · last books search
- activities for last 28 days
 - top 10 searches
 - percentage of searches by category (web, image etc)
 - activity (by day)

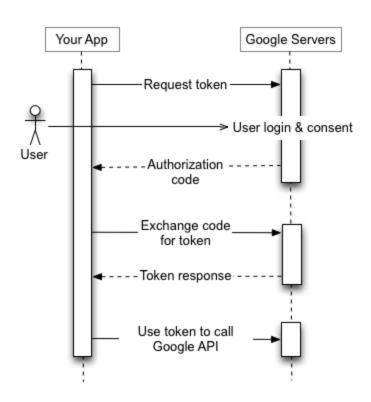
Google Sync. (non-Android devices)

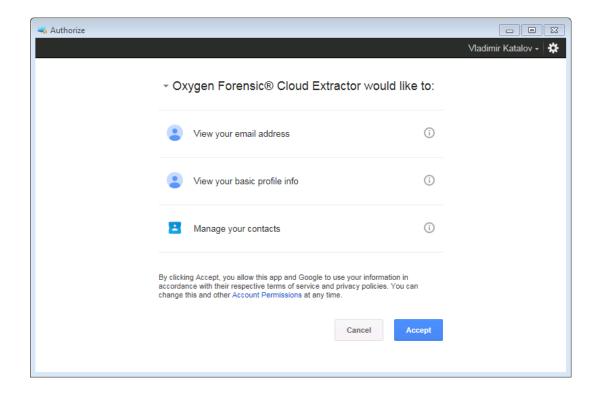
- number of bookmarks
- last sync date
- number of passwords
- number of Chrome extensions
- other

Gmail

- number of mail threads
- last thread subject
- number of messages in inbox
- last incoming message subject
- number of sent mails
- last sent mail subject

Google Authentication – the easy way (Oauth 2.0)





Authentication: w/o browser

get loginCookies

https://accounts.google.com/ServiceLogin?hl=en-US&Email=<login>

Set-Cookie: GAPS=1:Y5AaGrgj-_VQrcWkpM6f75T6H8A:B2wnWWUI2DKLUWCd

Set-Cookie: GALX=EmxneFPdphD;Path=/;Secure

get client id

POST https://accounts.google.com/ServiceLoginAuth

Cookie: GALX=[...]

Set-Cookie: NID=[...]

Set-Cookie: SID=[...]

•••

get refresh_token (by client_id, then by client_secret μ oauth_code) https://accounts.google.com/o/oauth2/programmatic_auth?authuser=0 Set-Cookie: oauth_code=4/5xOmk7KEXG70-3cYAju66pp8sx1U4FyCIRWI_J1zQ https://accounts.google.com/o/oauth2/token {

"access_token" : "ya29.yAHuL5IPQW63Yn90hVETqe95ueyM8SpoqhyqPmy-hTywd4chkANfQTt0VNeTBMQhrkw", "refresh token" : "1/sIXyWGQPs1IVI7t-VC3 VKWSWUYJONt1Ue8tRG-pc"

}

get access token

https://accounts.google.com/o/oauth2/token HTTP/1.1 client_id=[...]&client_secret=[...]&grant_type=refresh_token&refresh_token=[...]&scope=[...]

Calendar

https://www.googleapis.com/auth/calendar.readonly

Contacts

https://www.googleapis.com/auth/contacts.readonly

User info

https://www.googleapis.com/auth/userinfo.profile

Chrome data

https://www.googleapis.com/auth/chromesync

Photos

https://picasaweb.google.com/data/

Google drive

https://www.googleapis.com/auth/drive

How *Hackers* Get Passwords

- Phishing
- Brute-force attacks
- "Reverse" brute-force attacks
- Password reset/recovery
- Key loggers
- Fake AP
- Network sniffing
- Social engineering
- Passwords re-use





Please confirm your apple ID.

Confirmation of your Apple ID gives you easy access to a variety of Apple services, including the iTunes Store, Apple Online Store, iChat, and more. We will not share your information with anyone else unless you authorize us to do so.

confirm Now

How LE Get Passwords

- Same way as hackers
- Surveillance
- From suspect's PC or Mac
- Direct access to cloud storage
- Just ask ☺



What Google knows about you

How to protect yourself?

- Do not use clouds*
- Do not keep sensitive information on smartphone*
- Use 3rd party encryption apps**
- Avoid phishing
- Think of physical security
- Use a strong password
- Change the password regularly
- Pay attention to notification emails
- Enable two-step verification



(*) Not actually possible (**) Bad advise

What Google knows about you and your devices (and how to get it)

Vladimir Katalov, ElcomSoft Co. Ltd.

http://www.elcomsoft.com
http://blog.crackpassword.com

Facebook: ElcomSoft Twitter: @elcomsoft

