# How to construct a sustainable vulnerability management program

# #whoami

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# Talk Outline:

• Why do we need Vulnerability Management?

• What do we need?

• Vulnerability Management Lifecycle

• What won't work?

• How to mature program?

#### Vulnerabilities- Are we vulnerable? Where?

1. OpenSSL 'Heartbleed

WPA2 Krack

2. Shellshock

External RDP port 3389

3. Stagefright

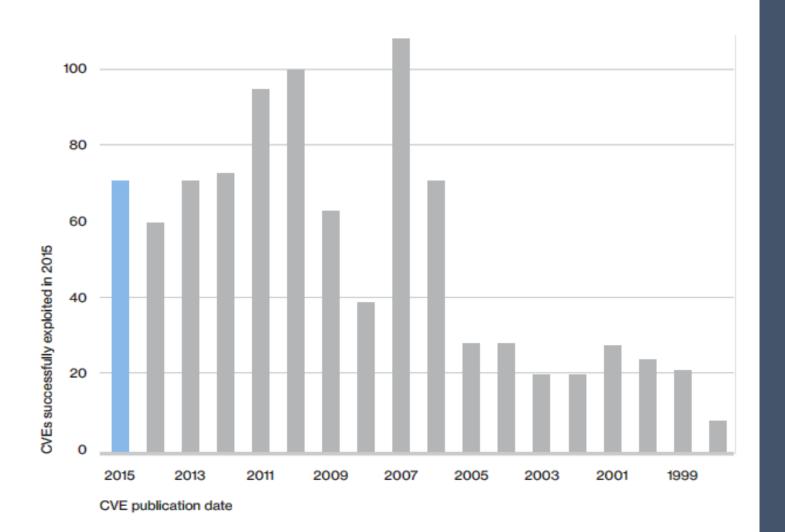
Apache 5

4. W32 conficker worm

Windows 2003

5. MS17-010

# Most of the breaches are not from 0 Days



Age of CVEs be exploited in 2015 sorted by publish date.

#### Citied Verizon 2016 DBRI

# Why do we need Vulnerability Management?

• Vulnerability and threats

Improve organizational security resiliency

• Compliance requirement

# What do you need in Vulnerability Management?

#### Vulnerability scanner

#### Ticketing System

# Asset Management (CMDB)

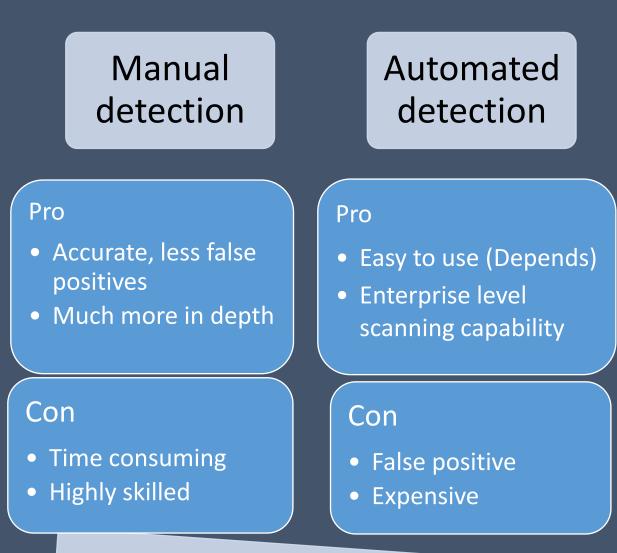
Be a people person

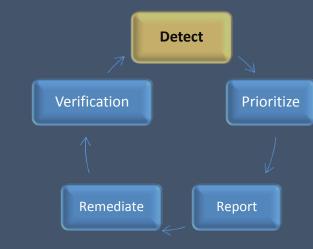


#### Vulnerability Management Lifecycle



# Detect – Vulnerability Scanning





# **Vulnerability Prioritization**

#### Always understand the vulnerability

- Prioritization
  - The money making software and server
  - Patch vulnerabilities that already have known exploits
  - Unsupported software
  - Look for the one solution that fix many vulnerabilities

- CVSS is a good start, but take them to the next level
  - Apply system scoring and criticality ratings. Etc, environmental factors



Report



#### • Target the audiences with the specific report type

• There is no one report fits all

#### • Report automation and template

• Integrate with current ticket and report process

• Always include SLA along with report

• 14, 30, 60 days, etc.

#### What to include in the report or ticket?

Dear Sysadmin:

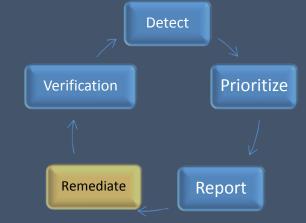
<u>Title</u>: [Some kind of security identifier ] [SLA] [vulnerability name]

<u>Body</u>: include <u>patch name</u> some where in the report where was found, <u>IP, hostname, count. (excel is fine)</u> Mention <u>SLA</u> again, nicely.

#### You don't want this look

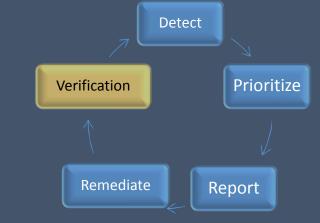


# Remediation



- If the current patching process works, follow it. Try not to reinvent new patch process, it will cause confusion
- Involve risk management depending on the outcome, initiate risk exception
- Keep track of SLA and hold owners responsible. Don't fall into the ticket black hole



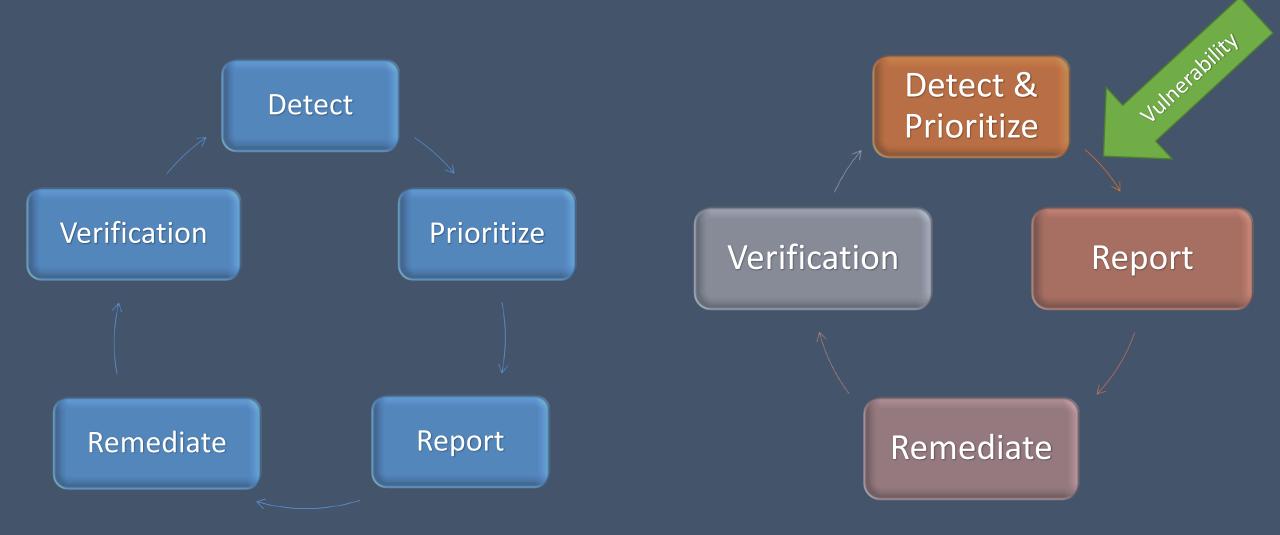


#### • Verify the same way you found it for accurate result

 Verify the remediation solution did not introduce more vulnerabilities

• Document the verification procedures and report in a central location... You will thank yourself later

#### Mix & Match the Lifecycle



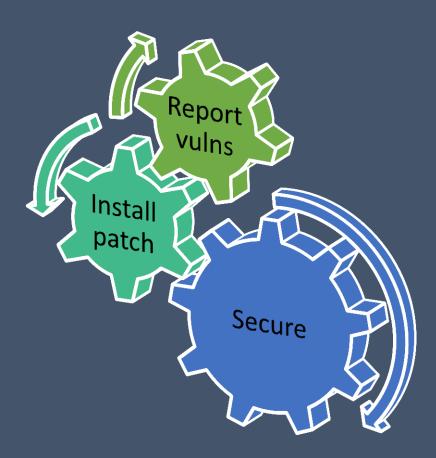
#### 17

## What won't work

Inaccurate vulnerability report or metrics

#### • No Cooperation with Risk Management

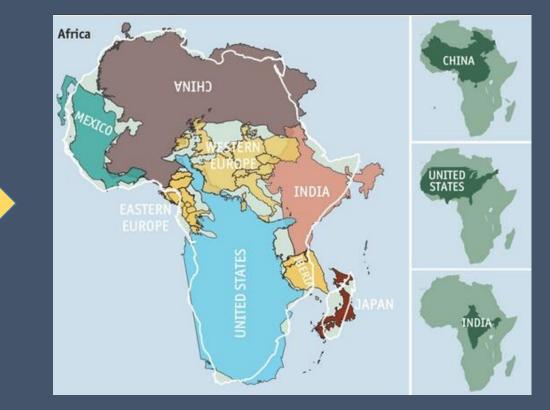
Insufficient patch management program



# What won't work

#### Inaccurate vulnerability report or metrics





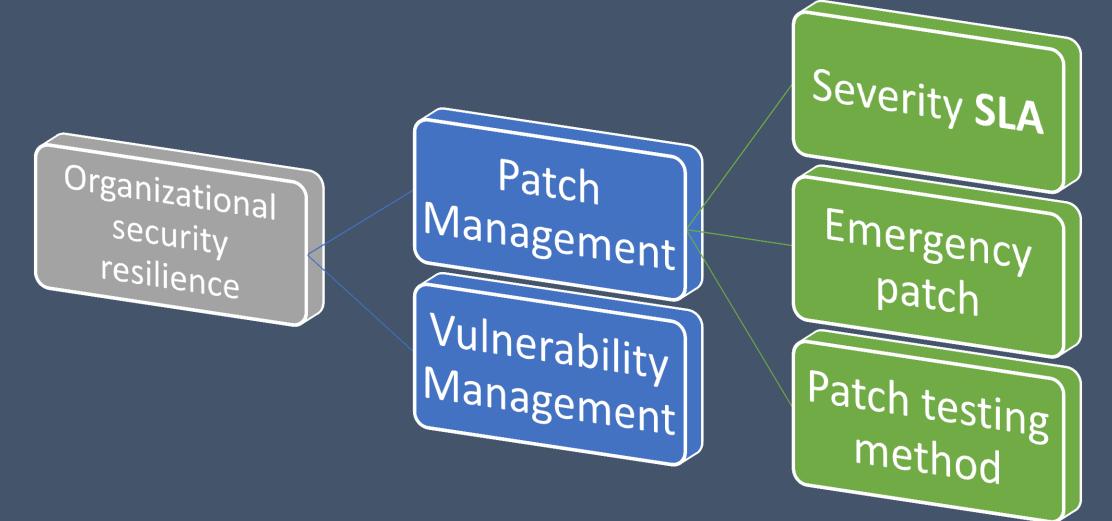
#### What won't work

#### Lack of team work with Risk Management



# What won't work

#### Insufficient patch management program



# I have everything, now what I can do?

Security configuration management

 Incorporate threat intel feed for organization specific threat vulnerabilities

 Look for things that attacker likes to find that aren't vulnerabilities

Rely more on manual testing that can identify more complex vulnerabilities

# To finish up, I want to leave you with this

The things we do to avoid vulnerability end up causing us more pain than vulnerability itself.



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